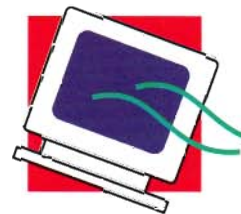


The Electronic Claims Manager™



ELECTRONICALLY SUBMIT AND TRACK CLAIMS



The Electronic Claims Manager is an easy-to-use claims processing system which you can add to any of ICS's **Practice Management Systems**. This powerful software program allows you to submit insurance claims to a virtually limitless number of insurance carriers, as well as to Medicare and Medicaid. Filing electronically not only helps eliminate time-consuming and costly errors, it also significantly decreases your turnaround time for reimbursement, thereby improving your cash flow.

Electronic filing of claims is becoming more and more prevalent, and is being strongly encouraged by insurance companies as well as the government. By the year 2000, it's estimated that 90% of all physicians will file claims electronically. **The Electronic Claims Manager** will give you a step up on this important development in the healthcare industry.

HOW DOES THE ELECTRONIC CLAIMS MANAGER WORK?

The Electronic Claims Manager is a simple, easy-to-use software product that allows you to prepare claims seamlessly through the ICS Practice Management System and submit them electronically to the appropriate insurance carrier(s). Here's how it works:

- You will prepare your claim as usual in your ICS Practice Management System. But instead of printing and submitting a paper claim, you will only need to press a few simple keys to transmit your claim at the end of the day (or at another time convenient for your practice). The transmission will take place over standard telephone lines; no special, expensive telecommunication equipment is needed.
- The claim will first be sent to an ICS-approved clearinghouse where it will undergo a number of comprehensive checks and edits to insure its accuracy and completeness. This checkpoint edits for CPT and diagnostic compatibility to assure maximum accuracy. If any claim is in error, it will be rejected and your screen will indicate that a correction or additional information is needed so you can immediately resubmit the claim. This eliminates the number one reason for delays in reimbursement ... having a claim rejected by the insurance carrier and having to resubmit it.
- Once the claim is complete and accurate, it will be transmitted to the proper carrier. In the rare instance that the company does not accept electronic submission, your claim will be printed and forwarded via first class mail.
- Most claims reach a carrier the same day you prepare them on your system. This speeds up the reimbursement process and improves your cash flow.



INTERNATIONAL
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Features

Increased cash flow

Seamless integration

Comprehensive claim edits

All carrier submission

Immediate claim correction

Integrated claim reporting

Integrated claim tracking

Integrated follow-up system

PRODUCT TECHNICAL SPECS

Operating Systems:
UNIX, SCO Xenix, AIX

Hardware:
IBM, 100% IBM compatible, and other selected UNIX-based platforms

HOW WILL THE ELECTRONIC CLAIMS MANAGER BENEFIT MY PRACTICE?

The **Electronic Claims Manager** offers a number of valuable and meaningful benefits for any healthcare practice. Here are just a few:

INCREASES PRODUCTIVITY: A "paperless" claims submission process offers savings in staff time and overhead expenses, and creates a more efficient, error-free system. Claims can even be transmitted after office hours unattended.

DECREASES COST OF CLAIM FILING: Studies indicate that the manual filing of insurance claims averages over \$4.00 per claim. This includes hard costs such as forms, postage and staff time, but rarely takes into account the high cost of filing errors and the time value of money. Filing electronically with ICS's comprehensive editing capability can substantially reduce this cost.

SPEEDS REIMBURSEMENTS: The **Electronic Claims Manager** can reduce your claim turn-around time to a fraction of what it is now. In some instances, you will receive reimbursements in just a few days. This can create a "cash collection windfall" if you have insurance receivables that are over 30 days old.

STAY CURRENT WITH INDUSTRY STANDARDS: Electronic claims submission is becoming the industry standard and most healthcare practitioners understand the importance of staying current with the trends in the industry. In addition, ICS is in constant communication with carriers across the country regarding their changing requirements for filing claims. This takes the burden off your staff to stay current with these changes.

UNSURPASSED SUPPORT AND SERVICE: ICS provides on-site training to your staff for all phases of running your system. New employees will be trained by our training specialists as requested.

On an ongoing basis, ICS boasts one of the best customer training programs in the industry to help customers stay abreast of upgrades or to brush up on their skills. Finally, ICS offers a toll-free hotline for customers to call for prompt, courteous responses to all your questions.

The Electronic Claims Manager is a trademark of ICS, Inc.
UNIX is a registered trademark of AT&T.
AIX is a trademark of IBM. SCO Xenix is a trademark of the Santa Cruz Operation.

From the Leader in Healthcare Practice Management

From stand-alone modular products for smaller healthcare practices to larger, full-service practice management systems for multi-practitioner offices or clinics, ICS has the tools to meet the full-range of system requirements for today's healthcare providers.

Our products are designed by a staff of healthcare and data processing professionals who understand the daily requirements of your practice and are able to develop solutions that are meaningful and cost-effective. It's not surprising that more than 3,000 healthcare professionals throughout the United States trust ICS with their practice management needs.